



Change Adapt Improve

**Quality and Accreditation Institute**

**Centre for Accreditation of Health & Social Care**

**Beyond Compliance- Building Cultures of Quality**

**CAHOCON 2026, Chennai**  
**11 April 2026**

**Dr. B.K. Rana**  
**CEO**



# Compliance may be related to:

Regulatory requirements

Accreditation requirements

Self-imposed requirements

# How you move beyond compliance- Building a culture of quality- **10 Commandments**

- Shift from Checklist to Mindset
- Minimum to optimum
- Documentation to intent
- From 'what I feel' to 'what patient feel'
- Quality Department to Organisation

# How you move beyond compliance- Building a culture of quality- **10 Commandments**

- Continuous to Continuum
- Data collection to action
- Reactive to proactive
- Accreditation as the First step and not Destination
- Blame culture to Just culture

How It Can Happen?

Standards Support  
&  
Accreditation Facilitate

Building Culture of Quality & Safety



# Accreditation Body

with

# Global Recognition





**Under  
Development  
Headache Clinics**

**HCT/ BMT  
Facilities**

**QAI Accreditation is recognised by  
the Ministry of Health's Central  
Government Health Scheme (CGHS)  
for empanelment of :**

**Private Hospitals,**

**Eye Centres,**

**Dental Centres &**

**Imaging Centres**

**Dialysis centres etc.**

**Recognition of QAI Accreditation as accredited equivalent to NABH under CGHS**

**LW**

LANU WAPANG <lanuwapang.0018@cghs.nic.in>

Mon, 12 Dec 2022 12:46:38 PM +0530INBOX

Under the prevailing CGHS Empanelment Scheme, (vide page 1 of 45, para 5 of Application form and MoA under Continuous Empanelment Scheme 2022, highlighted copy attached above),

In this regards, as per the ISqua accreditation certificate submitted by Quality & Accreditation Institute (QAI), Centre for Accreditation of Health & Social care, A-34, Sector 48, Noida-201304, is approved by International Society for Quality in Health Care as an accredited Organization and is available in the official website of ISqua <https://ieea.ch/> vide webpage <https://ieea.ch/accreditation/accreditation-programmes.htm> (Screenshot attached below)

Hence **QAI Accreditation shall be considered as accredited equivalent to NABH under CGHS**

**With Regards**

**Lanu Wapang**

**Sr. CMO (HEC), Directorate of CGHS**

**Room No 524 A, Nirman Bhawan**

**New Delhi- 110011**

# **1. NABH or Equivalent -Accredited Hospitals**

- Hospitals applying under this category must be accredited by the National Accreditation Board for Hospitals and Healthcare Providers (NABH) or an equivalent accreditation body such as Joint Commission International (JCI), ACHS (Australia), National Health Systems Resource Centre (NHSRC), **Quality and Accreditation Institute** or any other organization approved by the International Society for Quality in Health Care (ISQua)[<https://www.isqua.org/>].
- If laboratory services fall within the accredited scope of the hospital, a separate NABL (National Accreditation Board for Testing and Calibration Laboratories) certification is not mandatory.
- NABH and NABL rates shall apply to these hospitals, including for radiotherapy and chemotherapy. However, for cancer surgeries, existing CGHS cancer rates shall be applicable.
- Super Speciality Category shall compulsorily be accredited by NABH and NABL or their equivalents. CGHS Super-specialty rates shall be applicable, while existing CGHS cancer rates shall be applicable for cancer procedures.

# THE KARNATAKA PRIVATE MEDICAL ESTABLISHMENTS (AMENDMENT) BILL, 2025 (LA Bill No. 87 of 2025)



Provided further that, in case the Private medical establishment brings accreditation certificate for having fulfilled the conditions specified in sections 6 and 9 from any of the three accreditation agencies viz., National Quality Assurance Standards (NQAS), National Accreditation Board For Hospital and Health Care Provides (NABH) or **Quality and Accreditation Institute (QAI)**, then the registration and grievance redressal authority shall sanction registration or renewal within ten days from the date of the application, without any inspection as specified in sub-section (1).

# Presence in 15 Countries



## Global Presence in:

- Bahrain
- Bangladesh
- Ghana
- Maldives
- Mongolia
- Morocco
- Myanmar
- Nepal
- Qatar
- Lebanon
- Bhutan
- UAE
- India
- Saudi Arabia
- South Africa







Change Adapt Improve  
Quality and Accreditation  
Institute

# Thank you!

[bkрана@qai.org.in](mailto:bkрана@qai.org.in)

[www.qai.org.in](http://www.qai.org.in)

